

Warm and Well Single Point of Contact

When to refer in your client

- Worried about or can't afford high fuel and energy bills
- Over 50 and feels lonely or isolated, especially in the winter
- At risk of trips or falls in my home
- Being cold at home is making them unwell
- Cannot keep warm at home because of problems with heating or cold and damp conditions
- Would like general information on staying warm and well, or related events, training, or resources.

How to refer your client

- www.warmandwell.org.uk – online referral form or web chat
- wnw@northyorkslca.org.uk
- **01609 767 555**

For any further questions, please call the Warm & Well team on the number above.