

NHS Vale of York Clinical Commissioning Group
Quality and Performance Assurance Data:
Quarter 3 2015/16

Report produced: February 2016

Latest public data: December 2015

Quarter 3 2015/16: Full Data Update

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Standards applied to performance data throughout:

To assist with at a glance identification, colour coding applied to level description as below:

All data at England level highlighted in	purple
All data at VOYCCG level highlighted in	blue
All data at York Trust level highlighted in	pink

RAG ratings are based on the following standard unless otherwise indicated:

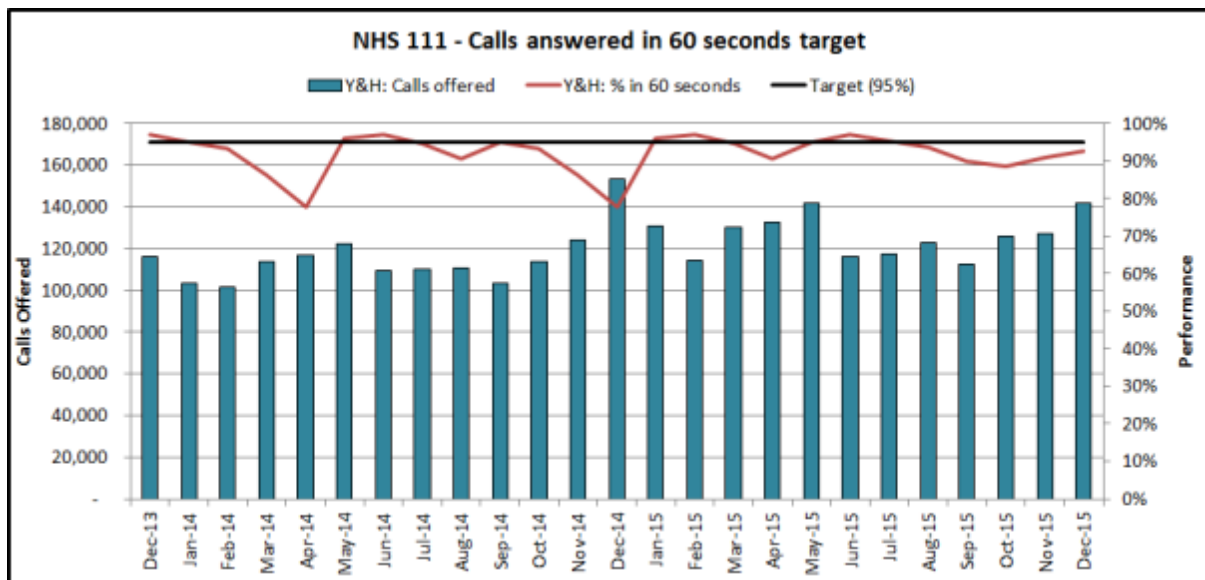
At or above target	✔
Up to 5% away from meeting target	⚠
More than 5% away from meeting target	✘

NHS 111

6 month actual & comparison to national

NHS 111								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Yorkshire & Humber	Calls Offered	-	117,454	122,921	112,765	125,941	127,202	141,756
England			1,016,249	1,061,499	954,074	1,083,628	1,160,300	1,362,161
Yorkshire & Humber	% answered in 60 seconds	>95%	🟢 95.5%	🟡 93.6%	🔴 89.8%	🔴 88.6%	🟡 90.9%	🟡 92.5%
England			🟡 94.1%	🟡 93.6%	🟡 91.4%	🟡 91.4%	🔴 89.6%	🔴 86.1%
Yorkshire & Humber	Disposition: 999	-	9.5%	9.6%	9.9%	9.3%	9.7%	9.2%
Yorkshire & Humber	Disposition: A&E	-	8.2%	8.0%	7.8%	7.3%	7.0%	6.8%
Yorkshire & Humber	Disposition: PCC	-	62.0%	62.8%	62.0%	62.1%	62.0%	63.0%
Yorkshire & Humber	Disposition: Self Care	-	16.4%	15.4%	16.6%	17.3%	17.2%	16.8%

2 year view of key target

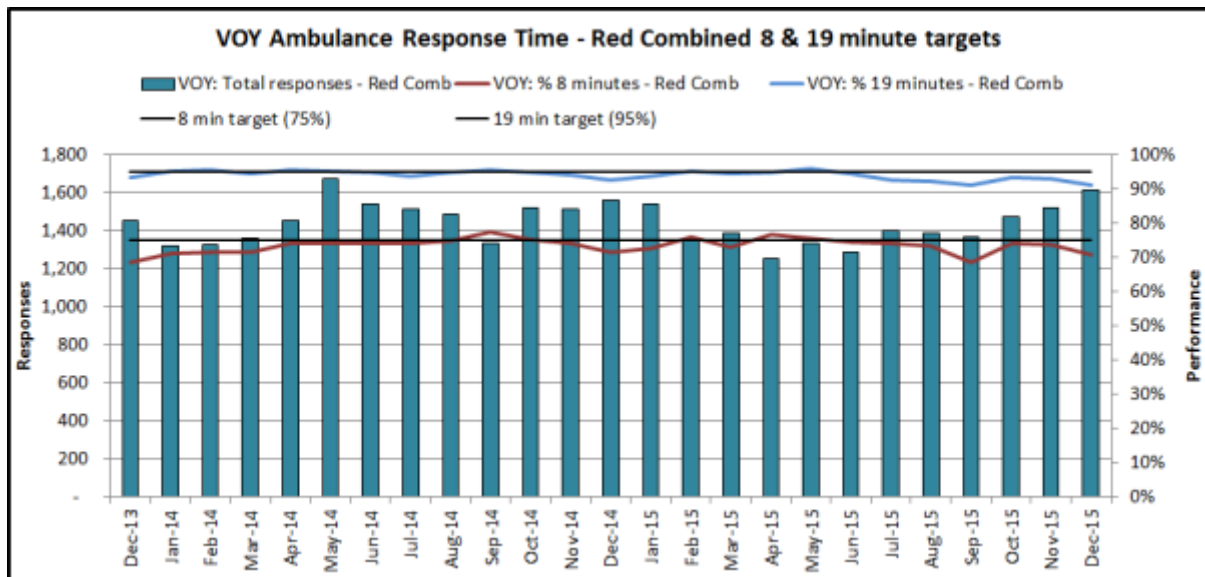


Yorkshire Ambulance Service (YAS) Response Times

6 month actual & comparison to YAS overall

YAS Response Times								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
VOYCCG	Total Responses - all types	-	3,283	3,337	3,187	3,414	3,392	3,523
YAS		-	60,291	59,582	58,342	60,804	60,842	64,505
VOYCCG	Total Responses - Red Combined	-	1,398	1,383	1,364	1,473	1,517	1,608
YAS		-	25,044	25,446	25,446	26,576	26,788	29,342
VOYCCG	% in 8 minutes	>75%	🟡 74.1%	🟡 73.1%	🔴 68.2%	🟡 73.9%	🟡 73.5%	🟡 70.6%
YAS			🟡 70.2%	🔴 69.9%	🟡 70.4%	🟡 72.5%	🟡 73.3%	🟡 70.9%
VOYCCG	% in 19 minutes	>95%	🟡 92.6%	🟡 92.0%	🟡 90.8%	🟡 93.1%	🟡 92.8%	🟡 90.8%
YAS			🟢 95.3%	🟢 95.0%	🟢 95.3%	🟢 95.3%	🟢 95.3%	🟡 93.9%

2 year view of key targets



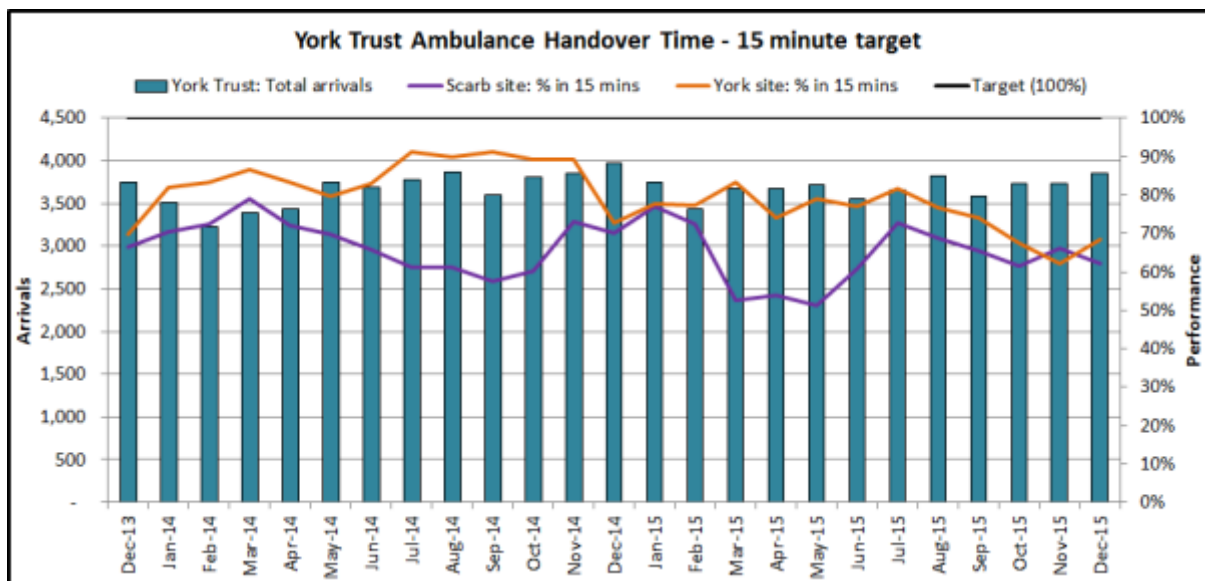
Yorkshire Ambulance Service (YAS) Handover Times

6 month actual & comparison to YAS overall

YAS Handovers								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Scarborough site	% handovers in 15 minutes	100%	72.7%	68.7%	65.4%	61.5%	66.1%	62.0%
	Average handover time		00:12:53	00:15:26	00:16:11	00:18:19	00:15:32	00:18:31
York site	% handovers in 15 minutes		81.8%	76.7%	74.2%	67.3%	62.2%	68.4%
	Average handover time		00:12:10	00:14:23	00:14:24	00:17:31	00:19:31	00:16:06
York Trust	% handovers in 15 minutes		77.8%	73.2%	70.5%	64.9%	63.8%	65.8%

Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Scarborough site	Total Arrivals	-	1,616	1,687	1,535	1,591	1,530	1,584
York site	Total Arrivals		2,041	2,139	2,051	2,142	2,207	2,265
York Trust	Total Arrivals		3,657	3,826	3,586	3,733	3,737	3,849

2 year view of key targets

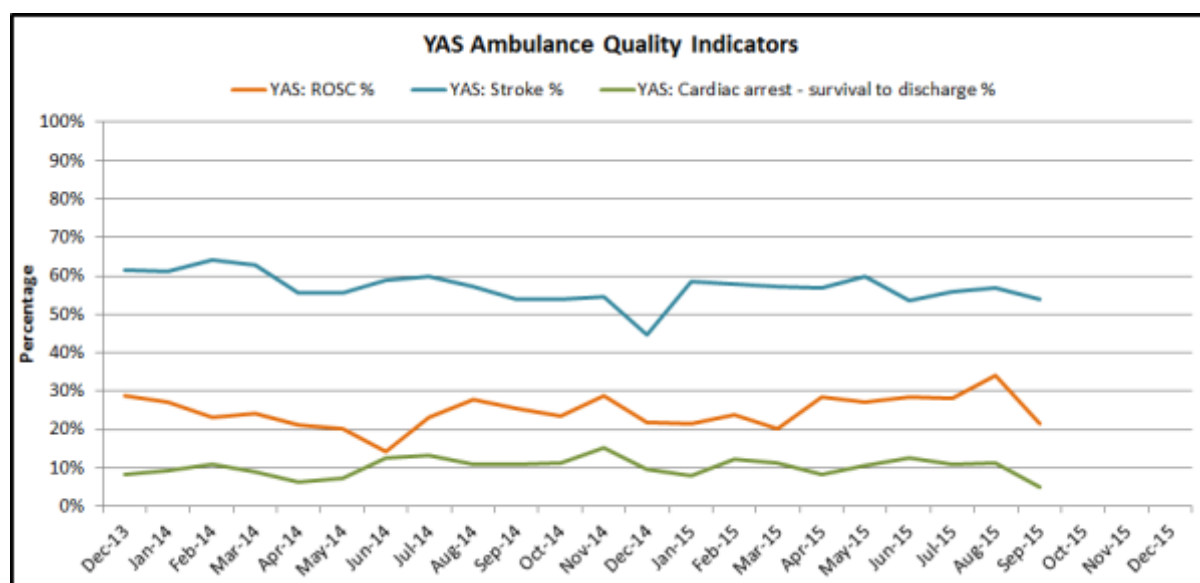


Yorkshire Ambulance Service (YAS) Ambulance Quality Indicators (AQI)

6 month actual & comparison to national

Ambulance Quality Indicators								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
YAS	% ROSC (Return of spontaneous circulation) on arrival at hospital	-	28.4%	27.0%	28.3%	28.1%	34.1%	21.7%
England			27.9%	27.6%	29.9%	27.5%	28.1%	28.3%
YAS	% FAST (Face Arm Speech Test) positive patients arriving at hyperacute stroke unit within 60	-	57.0%	59.8%	53.6%	55.8%	57.0%	54.0%
England			58.0%	60.6%	60.3%	58.6%	58.2%	56.4%
YAS	% Survival to Discharge rate following cardiac arrest	-	8.2%	10.8%	12.7%	11.0%	11.3%	4.9%
England			7.9%	8.4%	9.9%	9.5%	8.3%	8.2%

2 year view of key targets



Comments related to the data:

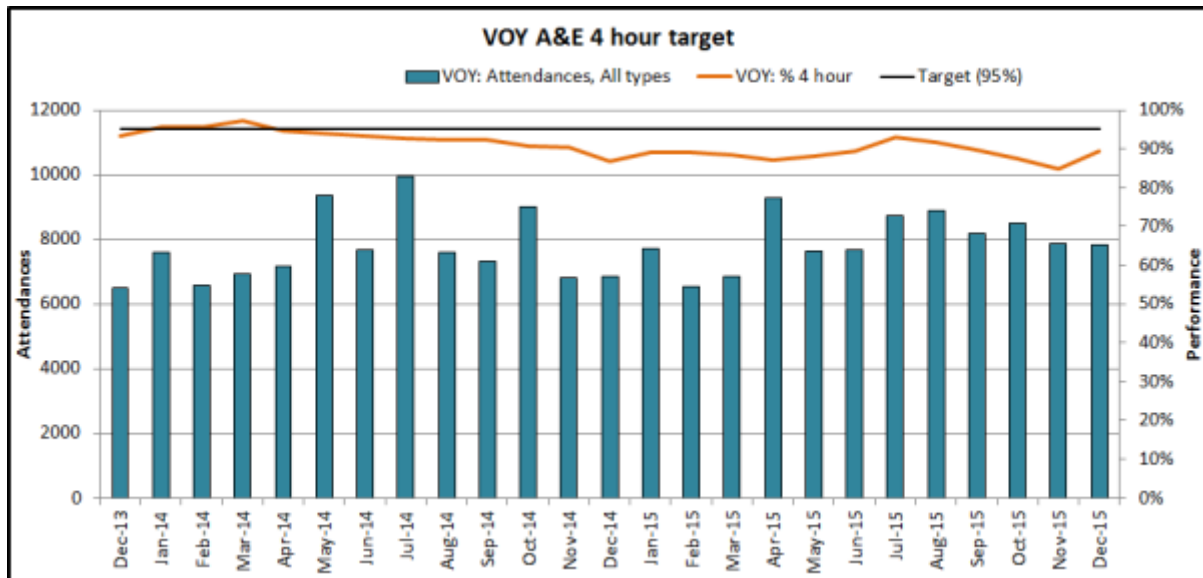
AQI data is based on validated figures from NHSE which are published with a greater lag than other data sets; therefore the AQI figures will consistently be one quarter behind.

A&E 4 hour target

6 month actual & comparison to York Trust

A&E								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
VOYCCG (sitrep data)	% meeting 4 hour target	>95%	93.0%	91.8%	89.8%	87.3%	84.7%	89.3%
York Trust (sitrep data)			92.9%	91.8%	89.7%	87.3%	84.6%	89.3%
VOYCCG (sitrep data)	Number of A&E attendances, All Types	-	8,740	8,893	8,182	8,475	7,853	7,810
York Trust (sitrep data)			17,421	17,728	16,308	16,892	15,654	15,567
VOYCCG (sitrep data)	Number of A&E attendances, Type 1 only	-	5,637	5,798	5,251	5,067	4,780	4,741
York Trust (sitrep data)			11,215	11,539	10,443	10,073	9,502	9,424

2 year view of key target

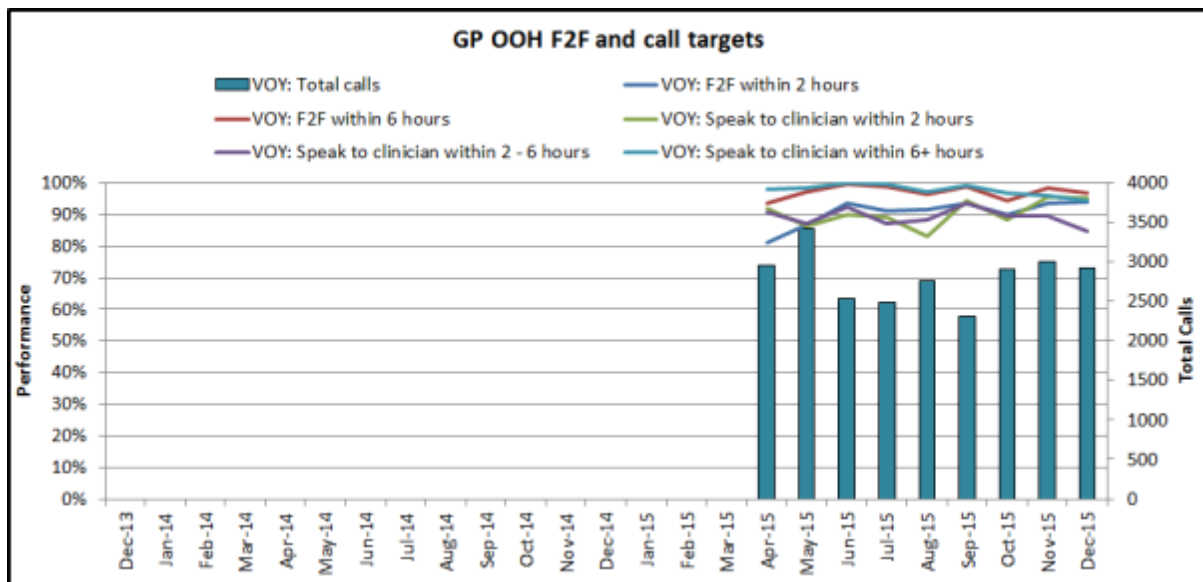


GP Out of Hours (OOH)

6 month actual

GP Out of Hours								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
VOYCCG	Total Calls	-	2,486	2,764	2,307	2,899	3,006	2,914
VOYCCG	Dispositions within 2 hours	-	1,384	1,523	1,309	1,532	1,582	1,500
VOYCCG	Urgent Face to Face consultation within 2 hours	>95%	🟡 91.2%	🟡 91.7%	🟡 93.7%	🔴 89.9%	🟡 93.4%	🟡 93.9%
VOYCCG	Less urgent Face to Face consultation within 6 hours	>95%	🟢 98.7%	🟢 96.4%	🟢 98.8%	🟡 94.3%	🟢 98.3%	🟢 97.0%
VOYCCG	Speak to clinician within 2 hours	>95%	🔴 89.3%	🔴 83.0%	🟡 94.5%	🔴 88.3%	🟢 95.7%	🟢 95.3%
VOYCCG	Speak to clinician within 2 - 6 hours	>95%	🔴 87.3%	🔴 88.5%	🟡 93.6%	🔴 89.6%	🔴 89.4%	🔴 84.7%
VOYCCG	Speak to clinician within 6+ hours	>95%	🟢 99.7%	🟢 97.3%	🟢 99.2%	🟢 96.6%	🟢 96.1%	🟡 94.5%

Key targets since start of contract



Comments related to the data:

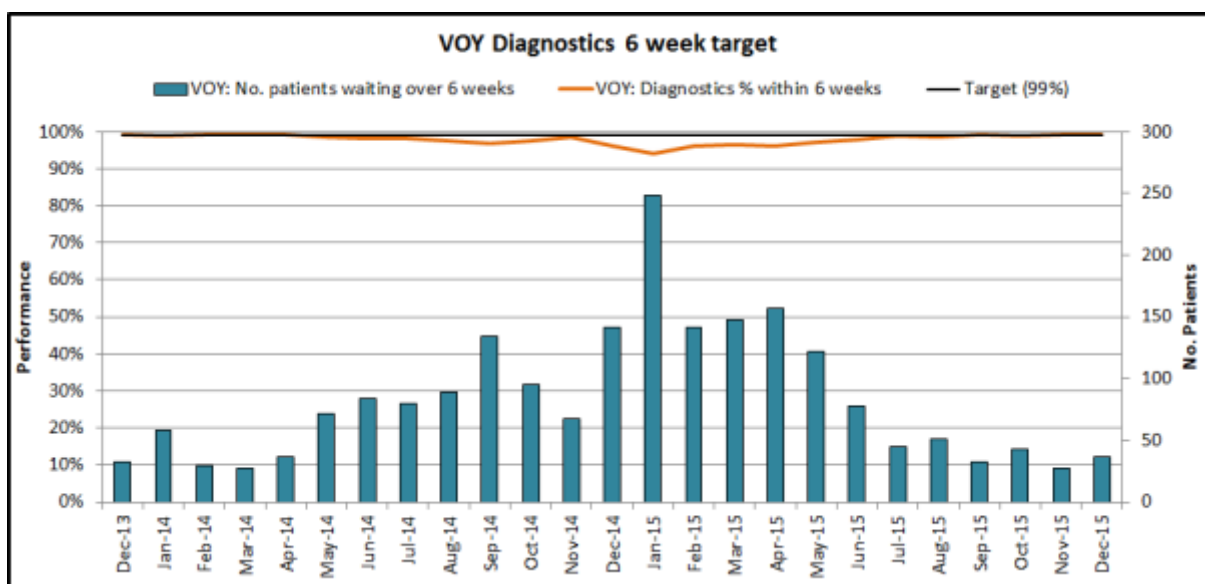
Data shown begins when Yorkshire Doctors Urgent Care (YDUC) took over the GP OOH contract in April 2015.

Diagnostics

6 month actual & comparison to national

Diagnostics								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
VOYCCG	% waiting over 6 weeks	<1%	🟡 1.2%	🟡 1.4%	🟢 0.9%	🟡 1.2%	🟢 0.7%	🟢 1.0%
England			🟡 1.9%	🔴 2.2%	🟡 1.9%	🟡 1.7%	🟡 1.6%	🔴 2.2%
VOYCCG	Number waiting over 6 weeks	-	45	51	32	43	27	36
England			15,979	18,060	16,249	14,411	13,212	17,507
VOYCCG	Total waiting list	-	3,801	3,542	3,761	3,589	3,805	3,646
England			859,292	805,522	835,674	851,120	838,631	806,942

2 year view of key target



Referral to Treatment (RTT)

6 month actual & comparison to national

Note - Due to small target RAG rating for 52 week breaches is set at:

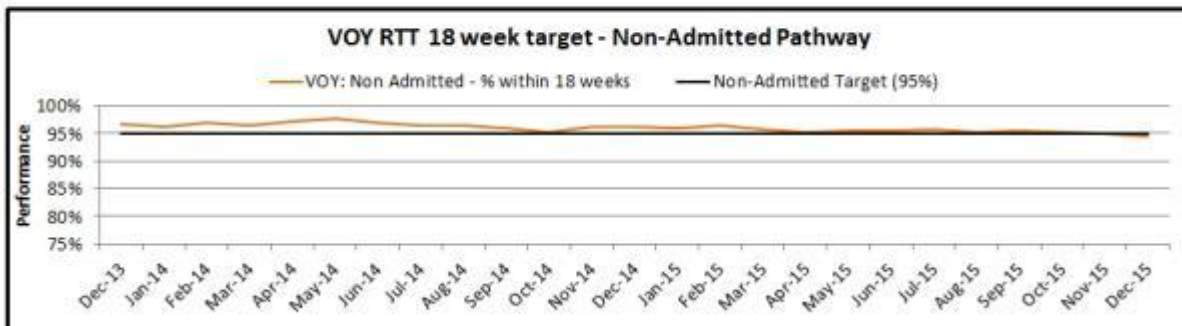
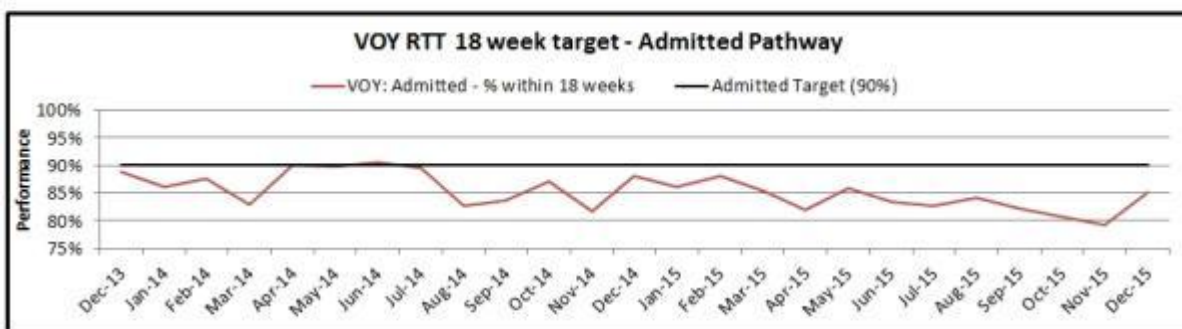
G = At 0 target

A = Up to & including 1

R = More than 1

Referral To Treatment								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
VOYCCG	% within 18 weeks - Incomplete Pathway	>92%	94.0%	94.3%	94.2%	94.3%	94.8%	94.1%
England			92.9%	92.6%	92.5%	92.3%	92.4%	91.8%
VOYCCG	Total patients on Incomplete pathway	-	15,045	14,670	14,441	15,176	16,000	15,972
England			3,260,278	3,327,698	3,306,365	3,314,102	3,051,774	3,026,951
VOYCCG	52 week breaches - Incomplete pathway	0	-	-	-	-	-	-
England			785	739	799	867	834	755
VOYCCG	% within 18 weeks - Admitted Pathway	>90%	82.6%	84.1%	82.2%	80.7%	79.2%	85.1%
England			85.4%	85.0%	83.1%	83.0%	82.5%	83.7%
VOYCCG	52 week breaches - Admitted pathway	0	-	-	-	-	-	1
England			180	201	192	268	346	214
VOYCCG	% within 18 weeks - Non-Admitted Pathway	>95%	95.6%	95.2%	95.6%	95.3%	95.0%	94.6%
England			94.7%	94.5%	93.7%	93.5%	93.0%	93.3%
VOYCCG	52 week breaches - Non-Admitted pathway	0	-	-	-	-	1	-
England			263	199	169	352	433	261

2 year view of key target by pathway

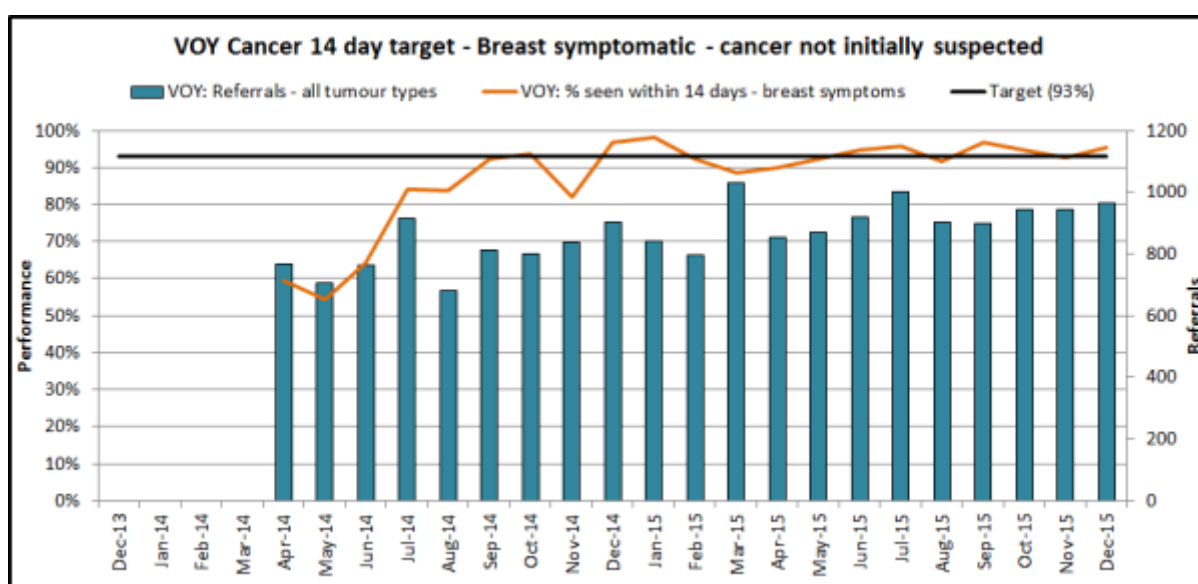
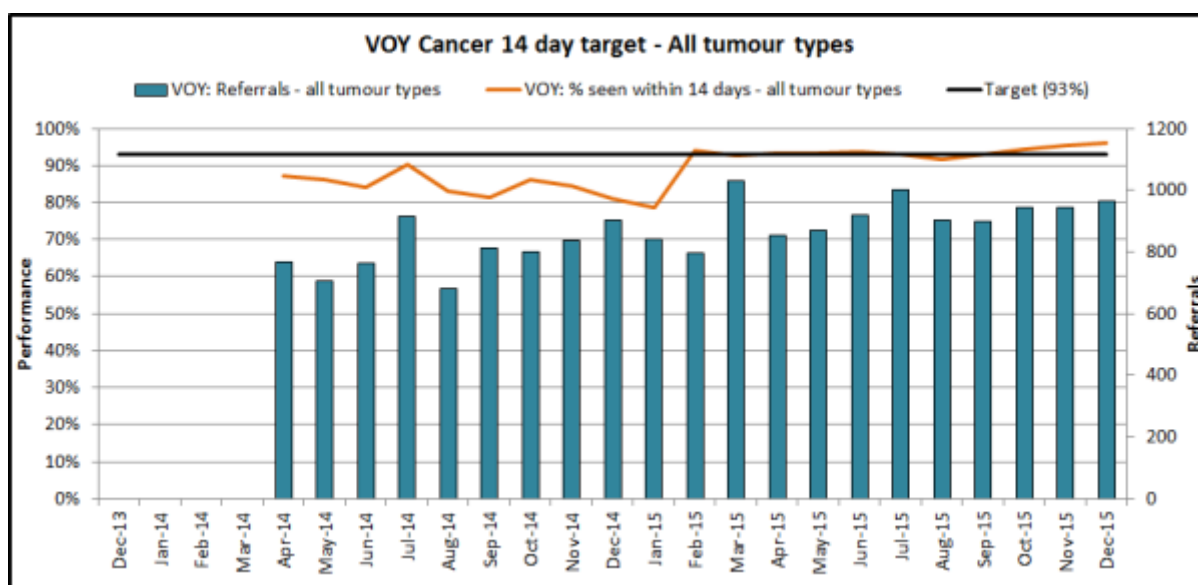


Cancer 14 day targets

6 month actual & comparison to national

Cancer 14 day targets								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
VOYCCG	% seen within 14 days - All Tumour Types	>93%	93.0%	91.7%	93.0%	94.5%	95.4%	96.2%
England			93.9%	93.2%	93.3%	94.7%	94.7%	94.8%
VOYCCG	% seen within 14 days - Breast symptomatic	>93%	95.8%	91.5%	96.9%	94.6%	92.8%	95.4%
England			92.4%	91.7%	92.7%	94.4%	93.5%	92.4%
VOYCCG	Number of referrals - All Tumour Types	-	1002	904	900	945	942	962
VOYCCG	Number of referrals - Breast symptomatic	-	72	82	65	74	69	65

2 year view of key targets

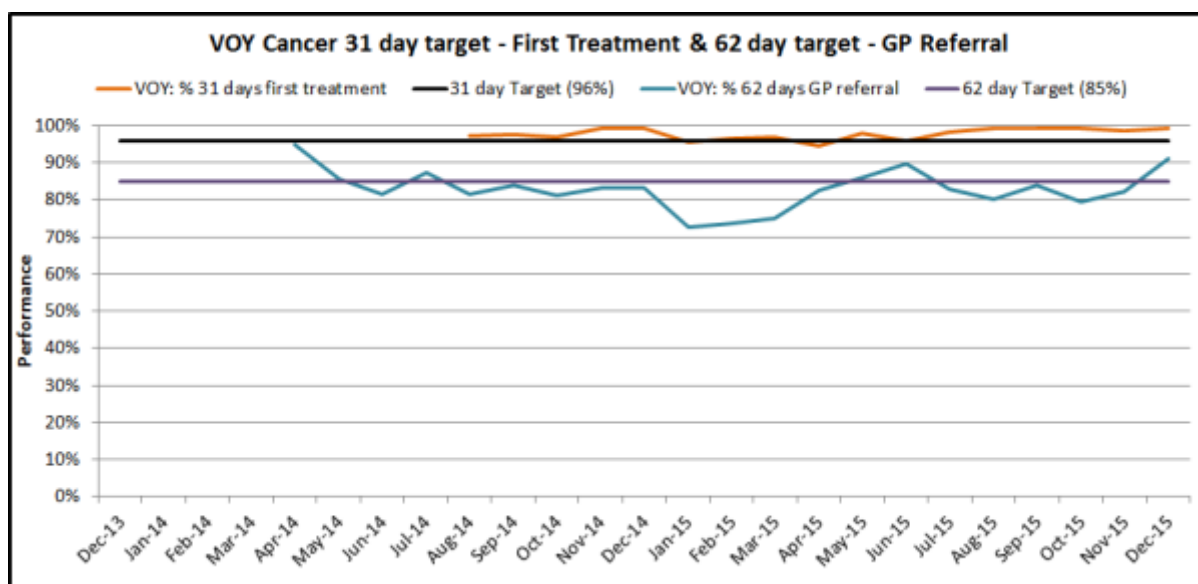


Cancer 31 & 62 day targets

6 month actual & comparison to national

Cancer 31 & 62 day targets								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
VOYCCG	% 31 days first treatment	96%	✓ 98.2%	✓ 99.4%	✓ 99.4%	✓ 99.4%	✓ 98.7%	✓ 99.4%
England			✓ 97.8%	✓ 97.6%	✓ 97.4%	✓ 97.8%	✓ 97.7%	✓ 98.0%
VOYCCG	% 31 days subsequent treatment - surgery	94%	✓ 97.3%	✓ 96.4%	✓ 100.0%	✓ 95.8%	✓ 97.1%	✓ 96.2%
England			✓ 95.8%	✓ 95.4%	✓ 95.8%	✓ 96.1%	✓ 95.8%	✓ 96.5%
VOYCCG	% 31 days subsequent treatment - drug	96%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%
England			✓ 99.7%	✓ 99.5%	✓ 99.4%	✓ 99.7%	✓ 99.5%	✓ 99.5%
VOYCCG	% 31 days subsequent treatment - radiotherapy	94%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%
England			✓ 97.9%	✓ 97.6%	✓ 97.1%	✓ 97.7%	✓ 97.8%	✓ 98.3%
VOYCCG	% 62 days GP referral	85%	⚠ 82.8%	⚠ 80.2%	⚠ 84.0%	⚠ 79.3%	⚠ 82.3%	✓ 91.0%
England			⚠ 81.5%	⚠ 82.3%	⚠ 81.2%	⚠ 81.5%	⚠ 83.1%	⚠ 84.8%
VOYCCG	% 62 days screening referral	90%	✓ 90.0%	⚠ 88.2%	⚠ 83.3%	✓ 100.0%	✓ 100.0%	✓ 100.0%
England			✓ 94.4%	✓ 94.0%	✓ 93.2%	✓ 93.4%	✓ 93.0%	✓ 93.9%

2 year view of key targets

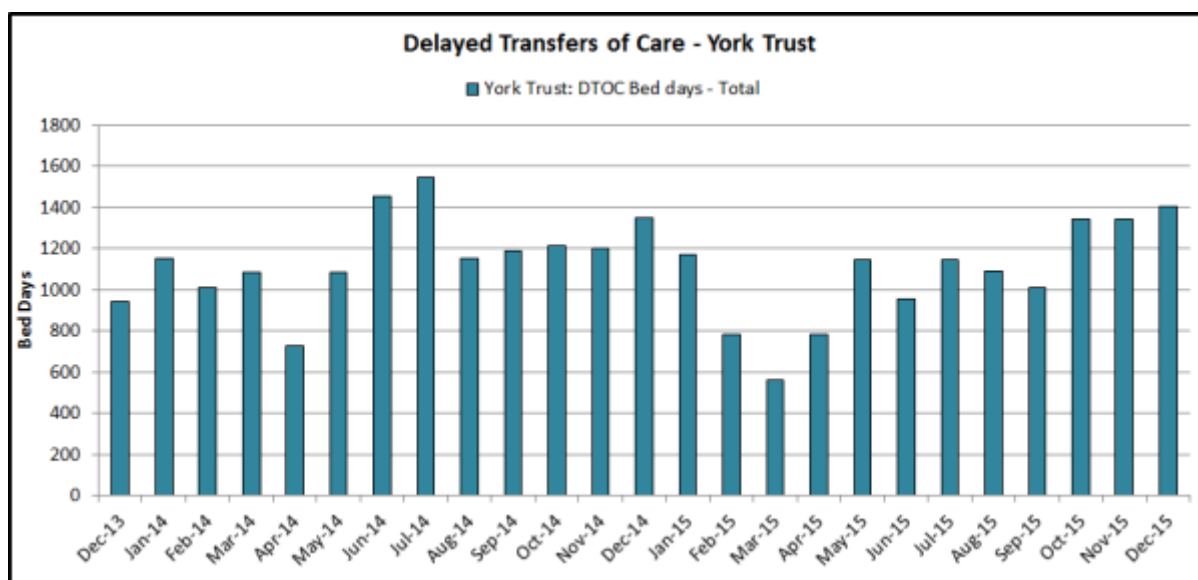


Delayed Transfers of Care (DTOC)

6 month actual & comparison to national

Delayed Transfers of Care (DTOCs)								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
York Trust	Number of DTOC (Delayed Transfer of Care) patients at month end	-	33	43	38	41	55	35
Tees, Esk and Wear Valleys NHS Foundation Trust			17	12	14	11	15	13
England			4,881	5,169	5,247	5,328	5,583	5,009
York Trust	DTOC (Delayed Transfer of Care) bed days	-	1,149	1,094	1,014	1,344	1,342	1,407
Tees, Esk and Wear Valleys NHS Foundation Trust			477	369	262	366	369	409
England			147,005	145,067	147,738	160,094	153,191	154,060

2 year view of key target



Comments related to the data:

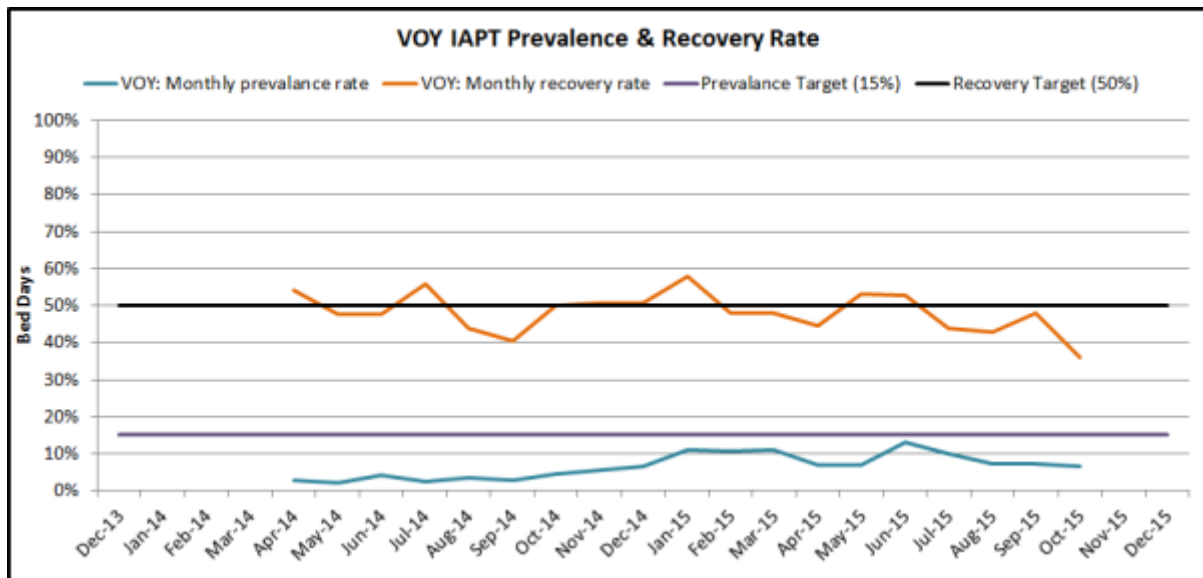
Please note that these figures apply to York Trust and Tees, Esk and Wear Valleys as a whole and are not available broken down to VOY CCG patient level.

Improving Access to Psychological Therapies (IAPT)

6 month actual

Improving Access to Psychological Therapies (IAPT)								
Level:	Measure:	Target	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15
VOYCCG	Prevalence: Number of referrals	-	268	363	443	383	473	517
VOYCCG	Prevalence: Number entering Treatment	-	182	339	264	193	193	170
VOYCCG	Prevalence: Monthly prevalence rate	>15%	7.0%	13.0%	10.1%	7.4%	7.4%	6.5%
VOYCCG	Recovery: Number completing treatment	-	167	154	197	160	213	126
VOYCCG	Recovery: Number moving to recovery	-	82	72	77	60	90	41
VOYCCG	Recovery: Number not at caseness	-	13	18	22	20	25	12
VOYCCG	Recovery: Monthly recovery rate	>50%	53.2%	52.9%	44.0%	42.9%	47.9%	36.0%

2 year view of key target



Comments related to the data:

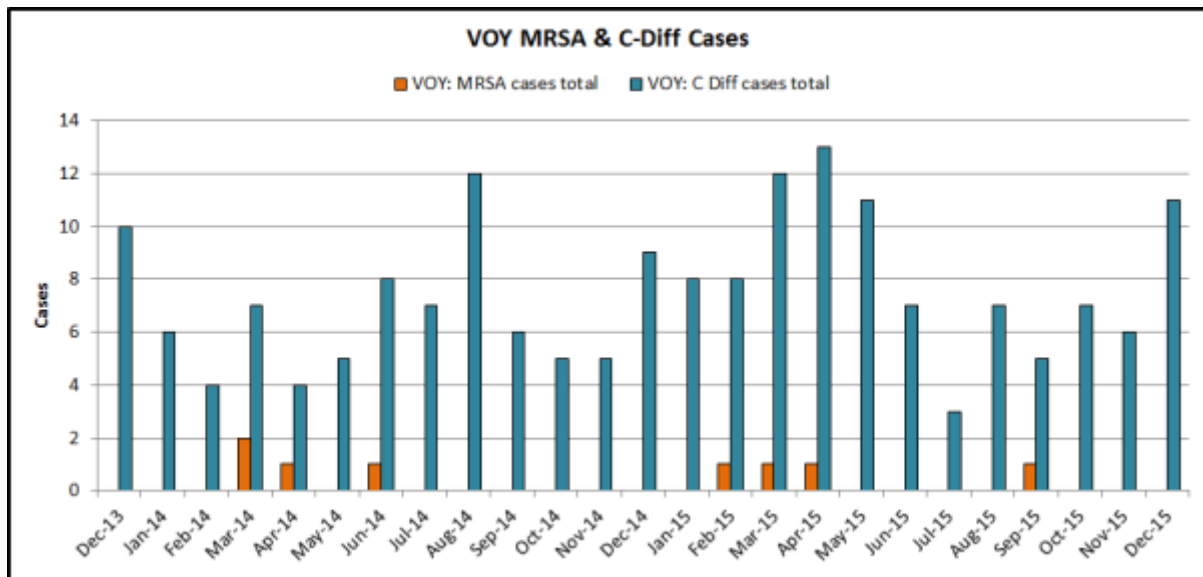
IAPT data is based on validated figures from HSCIC which are published with a greater lag than other data sets; therefore the IAPT figures will consistently be one quarter behind.

Healthcare Associated Infections (HCAI)

6 month actual

Healthcare Associated Infections (HCAI)								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
York Trust	Total MRSA cases (All CCGs)	0	0	0	0	0	0	0
VOYCCG	Total VOYCCG MRSA cases	0	0	0	1	0	0	0
York Trust	Total C Diff cases (All CCGs)	48 (full year)	3	8	3	5	3	7
York Trust	Number of C Diff cases due to 'lapse in care'	tbc	tbc	tbc	tbc	tbc	tbc	tbc
VOYCCG	Total VOYCCG C Diff cases	tbc	3	7	5	7	6	11

2 year view

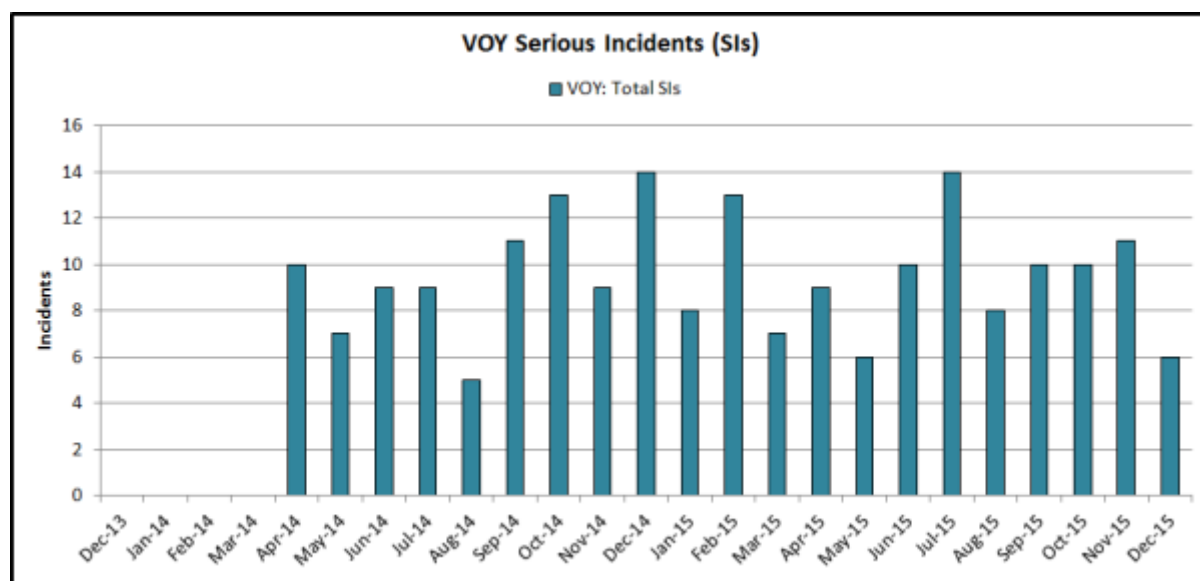


Serious Incidents (SIs)

6 month actual

Serious Incidents (SIs)								
Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
VOYCCG at York Trust	VOY: York Trust York & Scarborough acute, community & community hospitals	-	13	4	8	8	11	6
VOYCCG at HDFT	VOY: Harrogate and District NHS FT - acute and community	-	0	0	0	0	0	0
VOYCCG at STFT	VOY: South Tees NHS FT - acute and community	-	0	0	0	0	0	0
VOYCCG at LTHFT	VOY: Leeds Teaching Hospitals NHS Trust - acute	-	0	0	0	0	0	0
VOYCCG at LYPFT	VOY: Leeds York Partnership NHS FT	-	0	3	0	0	0	0
VOYCCG at YAS	VOY: Yorkshire Ambulance Service	-	0	1	2	0	0	0
VOYCCG at TEWV	VOY: Tees, Esk & Wear Valleys NHS FT	-	0	0	0	1	0	0
VOYCCG at Private Provider	VOY: Private Provider	-	1	0	0	0	0	0
VOY Primary Care & CCG	VOY: Co-commissioning Primary Care & CCG SIs	-	0	0	0	1	0	0
VOYCCG Total	VOY: Total SIs	-	14	8	10	10	11	6
VOYCCG Total	VOY: Never Events		0	0	0	0	0	0

2 year view

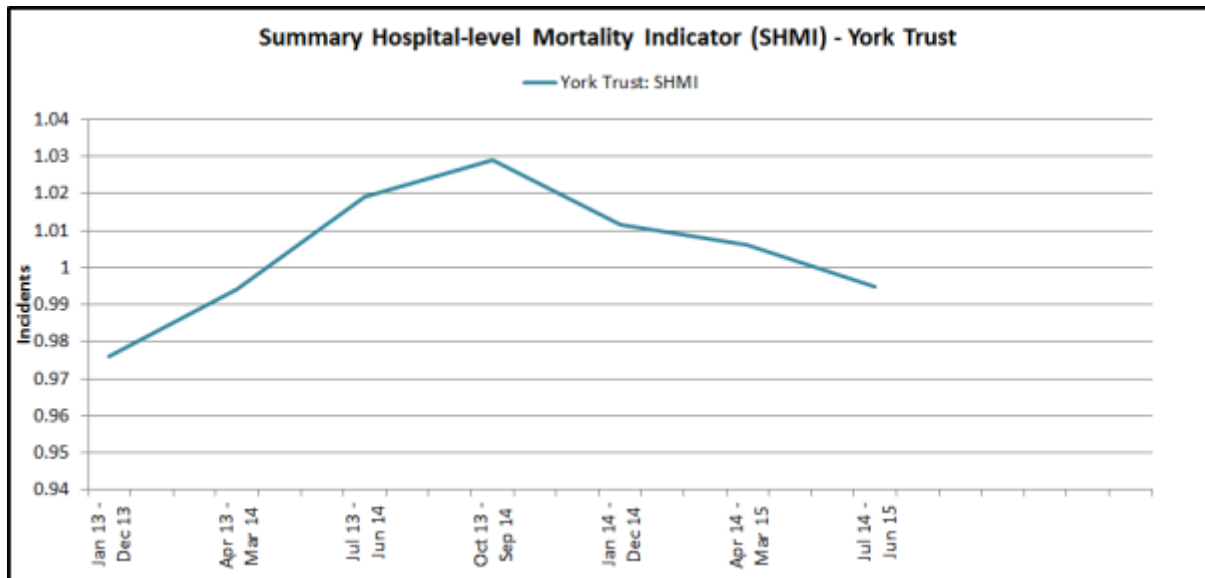


Summary Hospital-level Mortality Indicator (SHMI)

6 period actual

Summary Hospital Level Mortality Indicator (SHMI)								
Level:	Measure:	Target	Apr 13 - Mar 14	Jul 13 - Jun 14	Oct 13 - Sep 14	Jan 14 - Dec 14	Apr 14 - Mar 15	Jul 14 - Jun 15
York Trust	Summary Hospital-level Mortality Indicator (SHMI)	-	0.994	1.019	1.029	1.0116	1.006	0.995

2 year view



Comments related to the data:

SHMI data is based on validated figures from HSCIC which are published with a greater lag than other data sets; therefore the SHMI figures will consistently be two quarters behind.